

Installation | Owners Manual



Watermark **Ultra** Water Filter & Softening System

Watermark
Filter Systems

Watermark Ultra

Water Filter & Softening System

See, feel & taste the difference!



Coconut Carbon



GAC & Catalytic

8X

PFAS Capacity*



Crystal Shine



Fixture Saver



Linen Bright



Ultra clean, luxury soft water.

Watermark Ultra Filter & Softener System

Enjoy clean, soft, healthier water at every faucet.
Filtered water for cooking, drinking & bathing.
Healthier, softer, hydrated hair, skin and clothing.

High efficient salt-based water softening.
Removes Chlorine, Chloramines, Heavy Metals,
PFAS, VOCs, Pesticides, Pharmaceuticals,
Hardwater Minerals, Sediment & More.

Watermark
Filter Systems



CERTIFIED
MATERIALS



WQA GOLD
SEAL INSIDE

*PFX Gold 8 media removes up to 10X more forever chemicals compared with competing carbon only media.

Ask for Watermark.™

Watermark Ultra

Water Filter & Softening System

See, feel & taste the difference!

REMOVES

- 💧 97+% Chlorine, Bad Tastes
- 💧 PFAS, VOC, Chloramines
- 💧 Lead, Heavy Metals
- 💧 Pesticides, Pharmaceuticals
- 💧 Sediment, Sand, Rust
- 💧 Protects Against Bacteria
- 💧 Hard Water
- 💧 Up to 8X More PFAS*

PFX Gold 8 Inside

PFX GOLD 8

Up to 8X more forever chemicals removal compared with competing carbon media.

**COCONUT
GAC**



**COCONUT
CAT**



**KDF
PROTECTOR**



**Next Wave
HIGH EFFICIENT**



Ultra clean, luxury soft water.

Models

1-4 Bathrooms | Model WMULT10

- Flow Rate: 10gpm
- 1" NPT Inlet & Outlet
- 20"X11"X59", Salt Bin 16"X16"X30"
- 1,000,000 Gallons/ 10 Years

5-7 Bathrooms | Model WMULT20

- Flow Rate: 18gpm
- 1" NPT Inlet & Outlet
- 28"X14"X60", Salt Bin 16"X16"X32"
- 2,000,000 Gallons/ 10 Years

7-9 Bathrooms | Model WMULT30

- Flow Rate: 24gpm
- 1" & 1.25" NPT Inlet & Outlet
- 32"X16"X62", Salt Bin 18"X18"X32"
- 3,000,000 Gallons/ 10 Years



**10 YEAR
WARRANTY**



**CERTIFIED
MATERIALS**



**WQA GOLD
SEAL INSIDE**



**WITH GLOBAL
MATERIALS**

NOTE! Critical! Water Flow Direction Must Be Correct As Follows

Connect incoming water to **Tank 1 Inlet marked "Inlet"**.

Next Connect 1" Stainless Connector to **Outlet of Tank 1 and Inlet on Tank 2 marked "Inlet"**.

Next Connect **Outlet On Tank 2 To Home**.

Figure 2



Installation

Unbox and inspect for damages. Contact us right away if there is any damage.

1 Lubricate and connect bypass & connecting fittings. Use Teflon tape to seal threaded connections. Do not over tighten.

2 Connect to cold water mainline as follows: (See Fig. 2.)

1 Connect incoming water to Tank 1 Inlet marked "Inlet".

2 Next Connect supplied 1" Stainless Connector to Outlet of Tank 1 and Inlet on Tank 2.

3 Next Connect Outlet On Tank 2 To Home water line.

! NOTE incoming water must enter inlet marked: INLET!

! DO NOT CONNECT TO HOT WATER LINE!

! Do not connect before pressure tank. Connect after.

3 Connect drain line to drain barb fitting on filter.

NOTE! A flow control washer must stay in connection of drain line 90 X barb connector. If changing from the barb fitting to another kind of adapter, move flow control washer to new adapter.

-1/2" piping up to 25'.

-3/4" piping for drains that run up over 10' or length over 25'.

4 START UP:

1 Before turning water on, keep Tank 2 By-passed until start up sequence is complete on Tank 1.

2 Slightly open Tank 1's inlet & outlet valve & open a hose bib or faucet. Slowly fill while releasing air. Once filled, close Tank 1 by bypassing it. Continue to step 4 (Let Tank 1 media soak for 30 minutes).

3 Next Slowly fill Tank 2 in the same manner. Tank 2 does not need to soak.

4 Slowly open both Filter (Tank 1) & Softener (Tank 2) and a hose bib halfway and let system flush for 10-15 minutes. Some dark water will flow from carbon fines for 5-15 minutes.

5 Once water runs clear, turn hose bib off. Plug in power cord.

6 Set Water Hardness level on Electric Control Valve on Tank 2. (Hold Menu to unlock. Select Hardness, Adjust & Save.) Hardness is set in Grains Per Gallons (GPG).

7 Add 2.5 gallons of water to Brine Tank. Add Salt to Brine Tank to (4 Bags if empty) or to 3/4-7/8 Full

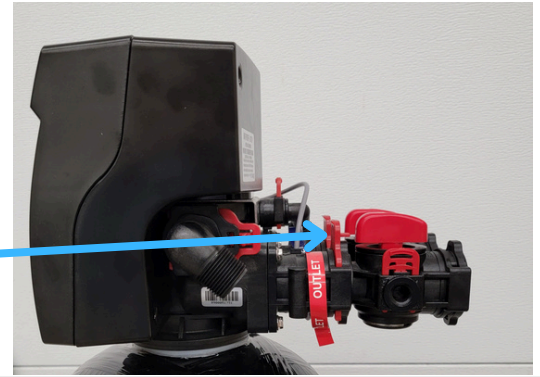
Installation is complete.

Illustrations

Water Connection

Lubricate and connect bypass & connecting fittings. Use Teflon tape to seal threaded connections. *Do not over tighten.*

Remove clips, lubricate O-rings, push in and re-install clips. *Use included silicone lubricant for O-rings.*



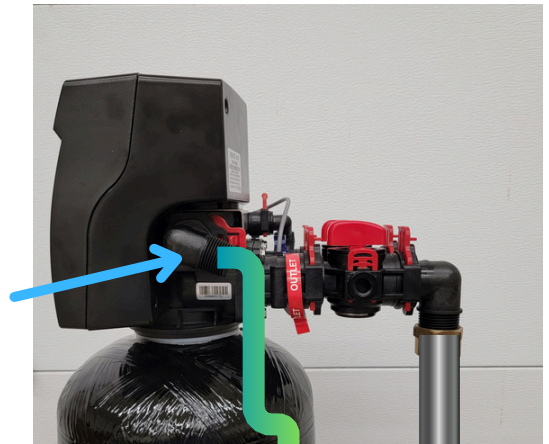
Drain Connection

Connect drain line to drain barb fitting on filter.

NOTE! A flow control washer must stay in connection of drain line 90 X barb connector. If changing from the barb fitting to another kind of adapter, move flow control washer to new adapter.

- 1/2" piping up to 25'.
- 3/4" piping for drains that run up over 10' or length over 25'.
- Downward slope is not required, system drains under water pressure.

NOTE! A flow control washer must stay.



Illustrations -continued

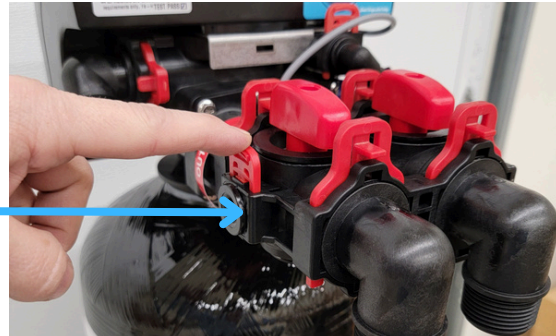
Salt Brine Connection

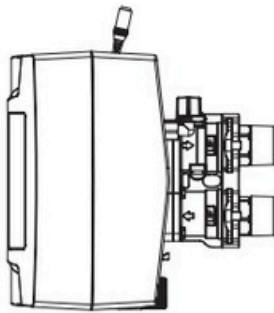
Connect **Brine Tank** (Salt Bin) to Softener:
Route 3/8 hose through hole in brine tank &
connect to softener brine compression. NOTE
use included insert. Tighten Snug. (Tighten by
hand plus 1/4-1/2 turn with wrench. Do not over
tighten)



IMPORTANT!

**Important! Check all clips to be sure
they are secure & all the way in.**





1



1. Connect the transformer to the valve. Plug the 12-volt transformer into a 120 VAC 60 Hz outlet.

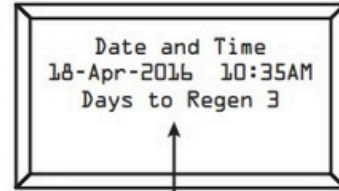
Familiarize with Button Configuration:



MENU



SET



+



-

The controller will show the following on the screen - Time, Date and number of Days Remaining for Regeneration

Key Pad Configuration:



MENU

This function is to enter the basic set up information required at the time of installation.



SET

This function is to accept the values if changed and advance to the next page in the menu.



+

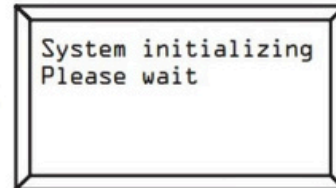


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These buttons are used to increase or decrease the value of the settings while in the programming mode.

2. When power is supplied to the control, the screen will display "INITIALIZING WAIT PLEASE" while it finds the service position.

MENU



SET

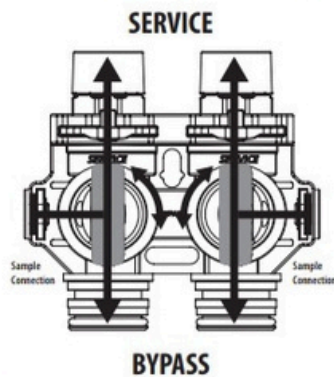
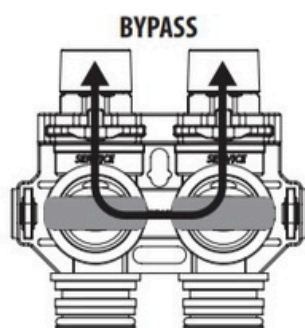
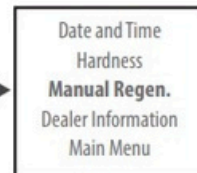
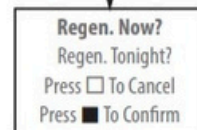
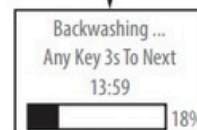
3. Manually step the valve to the BACKWASH position. If screen is locked, press Menu Key  for 5 seconds to unlock.

Manual Regeneration

Manually Regenerate the Valve and move it to backwash position. Press

Menu Key  and Scroll down  using Up and Down Arrow buttons to

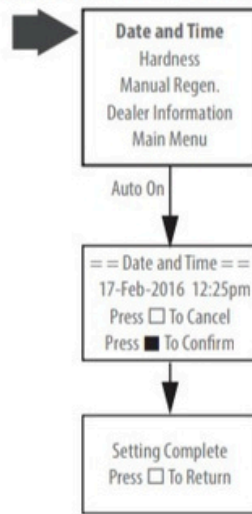
"Manual Regen". Press "SET"  Select "Regen Now"



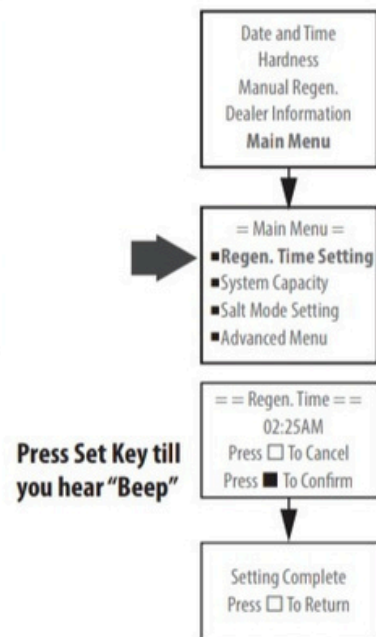
**Set Up Current Time of Day and Regeneration Time
When Filter Should Regenerate When No one uses
Water in House.**

Press Menu Key  and Select "Date and Time" using "Set" 
button and set For setting the regeneration time, Press Menu Key 
and Select Main Menu till you hear a beep and select Regen time

Set up Current Time of the Day:



Set up Regeneration Time:



Installation is complete.

Maintenance

Check salt bin level monthly at first and then bi-monthly. Maintain 1/2 to 3/4 full with softener salt.

After 10 Years, Replace Tank 1 (Filter).

Peace of Mind 10 Year Warranty



Your New Water System Is Protected By A Premium Full System Warranty

10 Year Residential Full System Warranty

Transferable: 5 Years New Home Ownership Transferable

10 Year Warranty includes the repair or replacement of defects in the materials or workmanship of the Full System, including Tanks, Valves, Connectors, Brine Tanks and Media/ Resin for 10 Years from date of installation. Media & Resin exhaustion is covered by upon testing by Watermark or its Authorized Dealer determines premature exhaustion occurred under normal use. *Exception: Arsenic Removal Media Warranty, is 1 Year or 100,000 gallons. Product Water Testing Should Be Every Year To Determine Media Change Out.*

Exclusions: This warranty does not cover the following: Filter Cartridges, UV Lamps, UV Sleeve & Debris Build-up. Damage caused by careless handling, improper repackaging, or shipping by a party other than Watermark. Damage due to misapplication, misuse, abuse; failure to operate or install products as specified by Watermark. Damage caused by negligence, or failure to properly maintain products as specified in the owner's manual. Damage caused by freezing, accidental damage, fire, acts of God: flood, earthquake, hurricane, lightning, natural disaster or other circumstances outside of Watermark's control. Cost of shipping or transportation of product or parts to or from our facility.

Protect your property. Hire a Watermark Professional:

Watermark is not liable for any loss of property, time, inconvenience, incidental expenses, labor, travel, lodging, health or material damages or charges incurred in connection with improper system selection, installation or maintenance.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Watermark extends this Warranty to direct transactional customers of Watermark, Authorized Watermark Dealers, Original New Equipment Installation Buyer and the First Transferee Buyer.

Installation Date: _____ Dealer: _____

Model Number: _____ Serial Number: _____

For Warranty Service Contact Your Local Watermark Dealer or Call / Email Us:

Call:
1-888-221-0101

Email:
sales@buywatermark.com

201 NE Park Plaza Dr
Vancouver, WA 98684



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